

Duke Office of Information Technology

Computing Systems

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The four teams within the Computing Systems group provide infrastructure for services that OIT provided services.

Identity management infrastructure

This team provides the infrastructure including application and integration support for Identity Managements and Autentication services, including but not limited to WebAuth, Shibboleth, Kerberos and LDAP. If your application needs central authentication please contact the [Electronic Access Services](#) office. However, if your application has been approved, please contact idmstech@duke.edu

Messaging infrastructure

Rob Carter, Consultant (919) 660-6913 or rob@duke.edu

Chris Colomb, Senior IT Analyst (919) 660-6921 or colomb@duke.edu

This team provides support OIT - Collaborative Systems for messaging and calendaring solutions. These services include dCal, Duke email, and Duke instant messaging.

Duke email provides faculty, staff and students Web-based and client email with valuable features including IMAP folders, secure login, Web access, virus scanning, spam filtering and much more.

We also provide a self-service email distribution list service, Sympa, that allows Duke faculty, staff and students to construct and maintain their own email distribution lists using list distribution software.

dCal is a powerful, networked calendaring system available to all Duke students, faculty, and staff at no cost. It provides a broad set of features to help individuals and groups manage their time and schedules more effectively. dCal Plus extends the basic services of dCal and is primarily intended for use by groups and departments.

eLearning and collaborative spaces

Mark McCahill, Consultant 919 684 6638 or mccahill@duke.edu

This team works on providing collaboration infrastructure. The services include Duke central personal storage and several services that are supported via the Interactive Technology Services department.

Systems engineering

Kevin Baker, Senior Manager (919) 668-6758 or kevin.baker@duke.edu

Carl Ross, Senior Manager (919) 660-7011 or carl.ross@duke.edu

The Systems Engineering team is responsible for designing highly complex environments for enterprise applications. Our priority is to ensure optimum performance, availability and scalability at a given price point. The team researches, evaluates, recommends, acquires, installs and supports various servers, client and storage hardware and operating systems. This includes Sun Solaris and IBM-AIX platforms, Linux, Windows and MacOS. We also support large Enterprise Storage System and associated storage area network (SAN). Much of the support activity involves system administration of the platforms including monitoring, tuning and fixing problems. The team also provides technical leadership in designing systems for disaster resiliency and disaster recovery.

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