

# Duke Office of Information Technology

## Lab Software

Find out what software is installed or is planned to be installed in OIT computer labs by clicking the links below:

- ? Windows: [Current](#), [Summer/Fall 2008](#)
- ? Macintosh: [Current](#), [Summer/Fall 2008](#)
- ? Linux: [Current](#), [Summer/Fall 2008](#)

## Request lab software

Duke faculty or staff may request software for any OIT computer lab. To request installation of new software, follow these steps:

1. Check to see if comparable software is already installed or is scheduled to be installed (per the software lists linked above).
2. Read the [installation guidelines](#).
3. Fill out and submit the form below.
4. Send the following items to Ben Clark, OIT-Student Technology Services, American Tobacco Complex, 334 Blackwell Street, Suite 2107.
  - ? Copy of license agreement
  - ? Copy of purchase order
  - ? Program media (CD, etc.)
  - ? Installation instructions
  - ? System requirements
  - ? Installation/technical support numbers

Software installation requests are handled as they are received. Priority will be given to those requests that support the academic program. Fall 2007 requests: Due to production schedules, new software requests must be received by Aug. 1 to be available for the first day of classes. All requests received after Aug. 1 will be fulfilled as time permits.

We can no longer process software requests for Mac software that requires OS 9 or Classic.

First name:

Last name:

Department:

E-mail address:

Phone number:

Course name & number:

Name of software:

Version:

Description and function: (note any special access needed for students with disabilities):

If comparable software is installed, why you prefer this software:

Network version:

Copy-protected:

Student access needed:

Labs & platforms: To select more than one option, use the Control key (Command key on a Mac).

If installation is temporary, give date for removal:

Software documentation available for students in the lab:

I have read and agree to OIT's software [installation guidelines](#):

Duke Office of Information Technology - [www.oit.duke.edu](http://www.oit.duke.edu) - (919) 684-2200 - [help@oit.duke.edu](mailto:help@oit.duke.edu)