

# Duke Office of Information Technology

## Site-License Software

### Hyperion Pillar

[Order software](#)

#### Purchase information

Initial purchase: No cost (download)

Annual renewal: None

NOTE: Available to faculty and staff. Please contact your department's technical support staff before attempting to install Pillar.

#### Download information

Windows NT/2000/XP [Pillar 5.3](#)

Macintosh [Pillar 5.3](#)

#### Technical support

If you have problems, please write down the exact error message you encountered and the conditions under which it occurred, and contact your department's technical support staff or the appropriate help desk for your department.

Duke University Health System employees should contact: [DHTS Help Desk](#) – (919) 684-2243

All other Duke University employees should contact: [OIT Service Desk](#) – (919) 684-2200

#### Additional information

Hyperion Pillar is used for budget development and maintenance.

See the [Pillar](#) page for more information.

Email contact: [site-license@duke.edu](mailto:site-license@duke.edu)

Duke Office of Information Technology - [www.oit.duke.edu](http://www.oit.duke.edu) - (919) 684-2200 - [help@oit.duke.edu](mailto:help@oit.duke.edu)