

Duke Office of Information Technology

New! Personal Computer File Backup

If you rarely perform file backups, or use a flash drive or another external device to back up important files on your PC, you run the risk of losing your files. Duke has partnered with Iron Mountain, an industry leader in information protection and data storage, to provide the Duke community with Connected®, a PC file backup and recovery solution. Plan prices are significantly reduced from those available to the public. Any member of the Duke community can register for an individual or group plan. *If you wish to register a Duke-owned computer, first obtain approval from your department's IT support staff.*

NOTE: Connected supports Windows 2000, and XP. Vista support is expected at the end of April. Mac support is expected this summer. No Linux support is planned.

Getting started

Before you register for a backup plan through Iron Mountain, read about [getting started](#).

Getting help

If you have questions about the Connected service, contact [Iron Mountain support](#).

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