

Duke Office of Information Technology

Group Email and Shared Mailboxes

Group email

Duke University has established a group email policy that outlines appropriate uses for group email. [Read the policy here](#).

OIT uses the Sympa group email application. [Click here](#) for more information or to set up an account.

Shared mailboxes

Departments and groups sometimes benefit from using shared email mailboxes, which provide access for more than one person. To learn more about how they work, read our [Shared Mailbox FAQ](#) page.

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