

Duke Office of Information Technology

IM @ Duke

OIT offers support for instant messaging, a popular and convenient tool for communication with people at Duke and elsewhere. Although there are many protocols for instant messaging, Duke has chosen the Jabber protocol because of its open standards based approach, security, and the availability of client software for multiple platforms.

Visit the [Jabber website](#) for more information.

Getting Started

OIT supports the Pidgin client for the Windows and Linux platforms and the Adium client for the Mac.

[Windows users click here.](#)

[Mac users click here.](#) [Mac OS X Tiger users looking for A/V chat click here.](#) (only Mac OS X version 10.4 or higher supports A/V)

[Linux users click here.](#)

Additional info:

Locating a User's NetID

For Duke buddies, you must know the person's NetID to add them to your contact list. Follow these steps to locate another Duke user's NetID.

1. Go to [Online@Duke](#).
2. Under Directories, click the link to Search for: Duke person or department.
3. After you authenticate, enter the person's name in the search field and click Search. The person's NetID will be included in the information returned.

Specific points to note about using Jabber at Duke

Find [guidelines and answers to questions you may have about using Jabber](#).

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