

# Duke Office of Information Technology

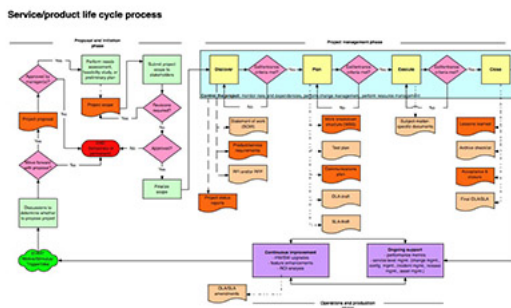
## Flowcharts

The flowcharts below depict the service and product life cycle. The full version includes an operations and production phase, which the "lite" version omits. For details on each of the processes, click the desired diagram.

### Life cycle (Full version)    Life cycle lite

The full version of the life cycle applies to large-scale or complex endeavors, and includes a number of optional documents.

The lite version of the life cycle can be applied to small projects or to those without a dedicated project manager.



Duke Office of Information Technology - [www.oit.duke.edu](http://www.oit.duke.edu) - (919) 684-2200 - [help@oit.duke.edu](mailto:help@oit.duke.edu)