

Duke Office of Information Technology

Installing PARIS for Windows

To use PARIS on a Windows computer, download and run the Citrix ICA installer, then save the Duke-specific configuration file, *PARIS.ica*, to your Desktop. You must be logged into the computer and have Administrator rights to perform these steps. When you are finished, start PARIS to ensure your installation is successful.

Download the installer

1. [Click here](#) to begin downloading the Citrix ICA client installer (*ica32.msi*).
2. In the Opening *ica32.msi* window, click Save File. The *ica32.msi* icon appears on the Desktop.

Run the installer

1. On the Desktop, double-click *ica32.msi*.
2. Wait while the system prepares to install. The Citrix Presentation Server Client Setup window appears.
3. In the Welcome window, click Next.
4. In the Citrix License Agreement window, accept the license agreement and click Next.
5. In the Select Program Folder window, click Next.
6. In the Installation Summary window, click Next.
7. In the Updating System window, wait while setup completes.
8. In the final window, click Finish to accept the success message and close the installer. The Citrix Program Neighborhood icon appears on the Desktop.

Download the *PARIS.ica* configuration file

Duke created a configuration file, *PARIS.ica*, that includes required settings for PARIS users at Duke. Download this file to your Desktop. You will use the file to start PARIS.

1. [Right-click here to download *PARIS.ica*](#).
2. In the menu, select Save Link As.
3. In the Save As window, select the Desktop and click Save. The *PARIS.ica* icon appears on the Desktop.

Start PARIS

On the Desktop, double-click *PARIS.ica*. The Log On to Windows window appears. You have successfully installed PARIS! Read about [logging in to PARIS](#).



Clean up Desktop

On the Desktop, do the following:

1. Click to select the *ica32.exe* icon (Citrix ICA Client installer) and press DELETE.
2. Click to select the Citrix Program Neighborhood icon and press DELETE.

Help

If you experience problems and receive an error message, make note of the exact message and the conditions under which it occurred. Contact your department's technical support staff, submit an [online request for help](#), or call the appropriate help desk below. Advise the help desk analyst that you are installing the Citrix ICA Client for PARIS in Windows.

- ? Health System: [DHTS Help Desk](#), (919) 684-2243
- ? University: [OIT Service Desk](#), (919) 684-2200

Duke Office of Information Technology - www.oit.duke.edu - (919) 684-2200 - help@oit.duke.edu