

Duke Office of Information Technology

Duke OIT - Brownbag Sessions

Upcoming Sessions:

IT Security: Back to the Future...

This presentation is a part of the Security Awareness campaign 2008-2009.

Presenter:	Artem Kazantsev, Sr. Security Analyst
Date:	Wednesday, September 10, 2008
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Current developments in technology, such as faster, multi-core processors, faster and cheaper memory, cheaper hard drive space, distributed and cloud computing -- all of that constantly change the landscape of IT security. Our mindset is still in the past, while we need to be prepared for future challenges today. But security is a process without a silver bullet, so no "lightning bolt" will propel us to the future. We have to get there ourselves...

[Calendar of upcoming sessions](#)

Past sessions

Click below to see descriptions and videos of past sessions.

NOTE: Recorded sessions are available through [iTunesU](#) and in an [RSS Feed](#).

- ? [Solving the Mystery of Credit Reports](#)
- ? [10 Steps to Financial Success](#)
- ? [Launch of OIT's New Information Display](#)
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Solving the Mystery of Credit Reports

Presenter:	Cassandra Taylor, Financial Counselor, Duke University Federal Credit Union
Date:	Wednesday, August 6, 2008
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	This seminar provides an overview of credit bureaus and credit scoring, as well as specific guidance on disputing inaccuracies, improving your credit score and dealing with identity theft and fraud.
Registration:	Email Christine Vucinich clv4@duke.edu by August 1 to register. Walk-ins are welcome.

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10 Steps to Financial Success

Presenter:	Scottie Dowdy, Certified Credit Union Financial Counselor, Duke University Federal Credit Union
Date:	Tuesday, July 22, 2008
Time:	12:00 - 1:00 p.m.

Location:	West Campus Room, ATC
Agenda:	Financial success is not always dependent on income; in fact, many people earning an impressive salary struggle to make ends meet because they haven't followed the 10 basic steps we discuss in this workshop. To achieve success, you have to take a holistic approach to your financial well-being. As you will learn, it's not what you make, it's how you use it.
Registration:	Email Christine Vucinich clv4@duke.edu by July 18 to register. Walk-ins are welcome.
View a recording of this session.	

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Launch of OIT's New Information Display

Presenters:	Christine Vucinich, Technical Education & Outreach Coordinator, Academic Services Hilary Culbertson, Web Operations Specialist, OIT News & Information Design Tom Freeland, Media Analyst, Academic Services
Date:	Wednesday, July 16, 2008
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Be in the know about what's happening in OIT. Four new information displays are being launched in OIT- Two in the ATC, one in the North Building and one in the Telecom Building. Everyone in OIT will be able to obtain access to create and publish slides with work-related news, announcements and updates. Come to this session to learn about how you can contribute slides, what guidelines are in place and where to go for help.

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Getting Connected with Adobe Connect

Presenters:	Stephen Toback, Senior Manager, Academic Services & Tom Freeland, Media Analyst, Academic Services
Date:	Monday, June 16, 2008
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	<p>Adobe Connect personal web conferencing features multi-user video, voice over IP, text chat, moderated Q&A, integrated telephone voice conferencing, remote computer control and a whole lot more. In our review we will cover:</p> <ul style="list-style-type: none">? What is the difference between web conferencing & video conferencing?? What is Adobe Connect?? What is so cool about being Flash based?? What is the difference between a webinar, a web cast and a web based meeting?? If I can record with Adobe Connect, why use Lectopia or a regular video camera?? What does having a "hosted" solution really mean?? How do I find licensing and support information on Adobe Connect?? What happened to Elluminate?? How can I use web conferencing in my daily work?

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Shoot! Digital Photography for Work & Play

Presenter:	Gene Galin
Date:	Wednesday, May 7, 2008
Time:	12:00 - 1:00 p.m.

Location:	West Campus Room, ATC
Agenda:	<p>Have an interest in taking better digital photos at work or home? This session is for you. Session highlights: megapixels and print size, digital vs. optical zoom (quality implications), composition tips, camera functions (including red eye reduction), shooting video clips with your camera and more... Feel free to bring a digital camera with you.</p>

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Google Docs

Presenter:	Kevin Davis, Assistant Director, Technology Support
Date:	Friday, April 4, 2008
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	<p>Google Docs is a new service from the web provider that lets you edit documents, spreadsheets and presentations online through a web browser without a software program like Microsoft Office. And it's not a solo effort -- Google Docs can let you and your colleagues edit a document together, separately or in real-time, making it a great tool for collaborating and sharing. In this session, we'll talk about Google Docs, go over the program with a quick demo, and talk about ways you can use the service to improve your work and personal life. docs.google.com</p>

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Effective Workplace Communication

Presenter:	Scooter Freeney, OIT Human Resources Manager
Date:	Wednesday, March 19, 2008
Time:	12:00 - 1:30 p.m.

Location:	West Campus Room, ATC
Agenda:	Being effective in your workplace communication is a key critical component to your productivity and career success as well as to the overall success of the organization. This session will focus of tips for communicating effectively through the various forms of communicating (verbal, non-verbal and written). Participants will participate in role-playing exercises that allow you to practice and enhance your communication, listening, and feedback skills.
Registration:	Email Christine Vucinich clv4@duke.edu to reserve a seat. We need 10 participants to run the session. Seating is limited to 16 participants.

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Information Technology Infrastructure Library (ITIL)

Presenter:	Paul Penny, Chief Technology Officer, Strategic Technologies
Date:	Friday, March 7, 2008
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	This session will introduce the basics of the ITIL framework, the strategic benefits of using the ITIL framework and the basics of the delivery and support process. http://www.itil-officialsite.com/home/home.asp
View a recording of this session.	

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JMeter, Badboy, and Nagios - Scripting Web App Tests and Monitors

Presenter:	Mark McCahill, IT Consultant, OIT
Date:	Friday, February 29, 2008
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC

Agenda:	Learn how to use BadBoy and Jmeter to quickly script user interactions for unit testing, stress testing, and continuous monitoring of web sites. See how the same scripts used for unit tests can be adapted to monitor the user experience as part of the systems monitoring infrastructure.
View a recording of this session.	
Download sample scripts	

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Wiki: Templates and Other Advanced Features

Presenter:	Debbie Suggs, Project Manager
Date:	Friday, January 11, 2008
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Join us for a hands-on demonstration of some nifty advanced features in Confluence. Learn how to use "templates" to make it easier for others to create documents in a meaningful format. Take advantage of the "news" feature to keep other readers informed using a "blog" structure. And if you are an administrator of a space, see what functions are available to you as owner. http://wiki.duke.edu/

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Ergonomics and You: Making your workplace comfortable

Presenters:	Sarah Hinton and Ethan Fricklas, Occupational and Environmental Safety Office
Date:	Friday, February 1, 2008
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Aching back? Pain in your wrists? Sore neck or shoulders? All of these systems could be due to your computer set up. This session will cover

	<p>common riskfactors for developing musculoskeletal disorders in an office settings as well as ways to adjust your work area to prevent these disorders and increase comfort. Please join us to find out how you can improve your set up and possibly eliminate or alleviate these symptoms.</p> <p>http://www.safety.duke.edu/</p>
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A New Voice Mail System is Coming: Introducing Unity

Presenters:	Bob Johnson, Director Arlene Thompson, Project Manager
Date:	Friday, January 4, 2008
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	<p>Unity Voicemail is coming soon! In this presentation you will learn what Unity is and why and when were are moving to the new system. You will also learn how to access Unity for the first time including shortcuts and what to expect.</p> <p>http://www.oit.duke.edu/voicemail</p>

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Introducing the Technical Architecture Group (TAG)

Presenter:	Kevin Miller, Assistant Director
Date:	Friday, November 30, 2007
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	<p>Come and receive an introduction on TAG! This session will also include general background information on TAG, a discussion on current TAG initiatives, and an open forum with OIT staff about technology.</p>
<p>View a recording of this session.</p>	

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Storing Your Files at Duke: An Introduction to WebFiles

Presenter:	Vernon Thornton, Manager
Date:	Friday, November 2, 2007
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Come and learn how to leverage 5 GB worth of storage space available to everyone with a NetID. This session will include topics on 'what are webfiles', 'how to access webfiles', 'how to use web files', and more....

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Croquet: A System Architecture for Real-time Collaboration and Communication

Presenter:	Julian Lombardi, AVP
Date:	Friday, October 12, 2007
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Come and learn about "metamedium"-- e.g. a persistent, unified, and networked environment that offers large numbers of people a shared context in which to view one another (through live video feeds) while collaboratively developing and manipulating learning materials in multiple media. This session will include a discussion on the kinds of learning strategies that might be implemented once educators are given the tools to program dynamic learning simulations and objects with ease. Participants should think about the barriers, both technical and conceptual, which have thus far prevented institutions from offering Net Generation learners the kind of interactive, peer-based, collaborative online learning environment they expect and prefer.

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Remedy: The New Version (Repeat)

Presenter:	Chris Smith, Application & Database Services
Date:	Friday, September 21, 2007
Time:	8:15 - 9:15 a.m.
Location:	West Campus Room, ATC
Agenda:	Come and see the new version of Remedy! This session will include a demo followed by a question and answer period.
View a recording of this session.	

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Professional Development Institute: Supporting Your Professional Development at Duke

Presenter:	Sally Allison, Professional Development Institute (PDI)
Date:	Friday, September 14, 2007
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Come and learn valuable ways to do professional development planning for yourself and with your supervisor! The session will include topics on "what is PDI", professional development opportunities, and more...

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Remedy: The New Version

Presenter:	Chris Smith, Application & Database Services
Date:	Wednesday, September 12, 2007
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Come and see the new version of Remedy! This session will include a demo followed by a question and answer period.

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Sustainability at Duke: What does it mean to me?

Presenter:	Tavey McDaniel, Duke University Environmental Sustainability Coordinator
Date:	Friday, June 29, 2007
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	The word sustainability is being used in many contexts these days. We hear it on the news when Walmart agrees to become a sustainable business or read it in articles on the global effects of climate change. But what does sustainability mean here at Duke? And how do our everyday actions impact our own lives as well as the sustainability of the campus? Take this opportunity to learn about the many "green" programs here at Duke and how you can help us become a sustainable institution.

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Network architecture

Presenter:	Kevin Miller
Date:	Monday, May 14, 2007
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Come and learn about the exciting changes happening on the network!! This session will include topics on the new core network, the wireless network, and changes to Internet connectivity.

[View a recording of this session.](#)

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OIT's website redesign

Presenter:	Rebecca Miller, Project Manager of the Project Office
Date:	Friday, May 4, 2007
Time:	12:00 - 1:00 p.m.

Location:	West Campus Room, ATC
Agenda:	Come and learn how to navigate the new OIT website, and see the cool new features! There will also be a brief introduction to the Content Management System (CMS) and a discussion on the future of the website.
View a recording of this session.	

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Goal setting strategies

Presenter:	Kevin Davis, senior manager of Student Technology Services
Date:	Friday, April 6, 2007
Time:	12:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Learn some efficient goal setting strategies and techniques. Also come learn and discuss some effective ways to achieve those goals.
View a video recording of this session.	

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Confluence

Presenter:	Debbie Suggs
Date:	Friday, March 2, 2007
Time:	11:45 a.m. - 2:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Learn about Confluence collaboration software
View a video recording of this session.	

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Ruby

Presenter:	Celeste Copeland
Date:	Thursday, November 2, 2006
Time:	11:00 - 1:00 p.m.
Location:	West Campus Room, ATC
Agenda:	Discussion of Enterprise Ruby

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Using Mozilla Thunderbird

Presenter:	Dave Lennon
Date:	Wednesday, June 28, 2006
Time:	12:15 - 1:15 p.m.
Location:	East/West Campus Room, ATC
Agenda:	Get more out of DukeMail using Thunderbird

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Using Outlook

Presenter:	Tony Kosturi
Date:	Thursday, June 29, 2006
Time:	12:15 - 1:15 p.m.
Location:	East/West Campus Room, ATC
Agenda:	Get more out of DukeMail using Outlook

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