

# Duke Office of Information Technology

## Help

### OIT Service Desk

Before you arrive or once you are here, you can always contact the [OIT Service Desk](#) for assistance by calling 919-684-2200 or emailing, [help@oit.duke.edu](mailto:help@oit.duke.edu).

### Telecom Help Desk

Call the Telecom Help Desk (919-684-2200) for questions about local telephone, wireless telephone, and cable services.

### Student Workers Assisting with Technology (SWAT)

SWAT is a group of technically trained students dedicated to helping students with selected computer problems. Starting August 21st, [SWAT](#) will be available in the East Union Building to provide free support to help students with their computer questions, problems and connecting to the Duke network.

Duke Office of Information Technology - [www.oit.duke.edu](http://www.oit.duke.edu) - (919) 684-2200 - [help@oit.duke.edu](mailto:help@oit.duke.edu)