

Duke Office of Information Technology

Telephone Instruments

The following phone models are available from OIT. Models are subject to change. [Click here](#) for OIT's recommendations for telephone instruments and service.

? [Single lines phones](#)

? [Multi-line phones](#)

Single line phones

OIT carries the following single-line phones for use on all telephone systems.

Phone model	Information
Cortelco 2500 - non display	image
Cortelco 2554 - wall mount	image
Cortelco 2730 - speakerphone w/display	image

Multi-line phones

Unlike analog telephones, multi-line telephone instruments are specific to a particular platform. Telephone instruments from one system will only operate on that platform. If you have questions concerning which telephone platform you reside on, contact the OIT Telcom Help Desk at (919) 684-2200 and select option 3. A representative will assist you in determining which telephone instrument is right for you.

G3R system

? Users on the Avaya G3R PBX system can select from two Avaya multi-line telephones.

Phone model	Information
Avaya 2410	image user's guide (PDF) quick reference (PDF)
Avaya 2420	image user's guide (PDF) quick reference (PDF)

5ESS system

? Users on the Lucent 5ESS central office may select from the following multi-line telephones. For high call volume users a thirty-button add on module is available.

Phone model

Tone Commander 8610/8620

Tone Commander 8030x 30
button Expansion Module

Documentation

[brochure \(PDF\)](#) [quick reference \(PDF\)](#) [user's manual \(PDF\)](#)

[image](#)

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