

Duke Office of Information Technology

Issue Reviews

These reviews provide a summary of recommendations from the Technology Architecture Group following a complex technical decision or service outage. The situation is briefly introduced; often it is accompanied by a diagram explaining the solution. TAG recommendations are accompanied by a reference to the architectural principle underlying the recommendation. We hope that these issues help you think about how the architectural principles apply to different situations.

- ? [Telephone Service Outage](#) Published May 21, 2008
- ? [DNS Error Caused Email Bounces](#) Published March 21, 2008
- ? [Hacked Accounts Slow Mail Delivery](#) Published June 16, 2008
- ? [IMAP Server Performance Issue](#) Published June 16, 2008

Duke Office of Information Technology - www.oit.duke.edu - (919) 684-2200 - help@oit.duke.edu