



POSITION AVAILABLE

POSITION TITLE:	Analyst, IT Senior – IdM
JOB CODE:	2426
JOB BAND:	Band D
JOB FAMILY:	08 (Information Technology)
WORK SCHEDULE:	Normal hours worked
DEPARTMENT CONTACT:	Stephen Galla Stephen.galla@duke.edu

POSITION SUMMARY:

The Identity Management Team is one of the core cross functional teams in the Computing Systems area. The team reports to the Director of Computing Systems. The team provides the technical implementation of Identity Management services for Duke University. This position provides support for internal Duke University projects and works closely with Duke's functional owner for identity management (Electronic Access Services) and reports to the Sr. Manager of Collaborative Systems. Work in this position involves participation in planning, implementation and operations of the technical responsibilities of the Identity Management system for Duke University. Large scale projects including selection of an Identity Management provisioning system and upgrading portions of the Identity Management infrastructure. Must be comfortable coordinating a team of highly skilled programmers and subject matter experts. Refers to the OIT Architectural Principles to advise daily technical decisions, project plans, strategic technical efforts, and other technical solutions.

DUTIES & WORK PERFORMED:

Work in this position involves requirements gathering, design, development, deployment, and maintenance for new applications, database design and maintenance of existing applications. Coordination of IdM technical team meetings and the configuration control board. Creation of project management, developer guide and user guide documentation. Liaise with other members of the organization and with the campus community at large about Identity Management.

SOFT SKILLS:

- Demonstrated leadership and team building skills.
- Ability to work in a team in a demanding, fast-paced environment.
- Highly motivated individual with leadership experience driving projects to completion.
- Documents planning and implementation of operational tasks.

- Ability to handle multiple concurrent activities and have a flexible, positive attitude.
- Demonstrated ability to track, organize and prioritize workload.
- Excellent analytical and problem solving skills.
- Must have good planning and organizational skills, strong verbal and written communication skills.

QUALIFICATIONS & EXPERIENCE:

The most qualified candidates will exhibit demonstrated ability or experience in the following areas:

- Experience with enterprise-level Identity Management Systems such as Sun Java Identity Manager, Oracle Identity Manager, Novell Identity Manager
- Experience with various directories (LDAP, Active Directory).
- Understanding of database design and technologies for use with MySQL and Oracle (SQL and PL/SQL).
- Experience developing project plans and time estimates.
- Experience with structured software/system development lifecycle processes and change control systems.
- Experience using a source control system such as CVS or Subversion.
- Experience with Java, Perl, Ruby.
- Experience with Shibboleth, Kerberos and Apache a plus.
- Proven design and debugging skills.
- Ability to write end-user documentation for non-technical staff.

EDUCATION:

BA or BS in Math, Computer Science, or related field and 4 – 6 years of experience or equivalent combination of relevant education and experience.

BENEFITS

Duke's comprehensive benefits package includes paid time-off (vacation, holidays, sick leave), health, dental, vision, disability and life insurance, educational assistance, and support for professional development and training. As an employee of Duke University you would also enjoy numerous discounted services such as health club memberships, movie tickets, and cell phone services.

ENVIRONMENT

The Office of Information Technology (OIT) is responsible for managing Duke campus' IT infrastructure, service and support including academic research and enterprise applications. OIT provides leadership and expertise in many areas of Information Technology to Duke entities, including faculty, staff, and students. Specific services delivered include voice, data & video communications, institutional email and administrative applications (payroll, financial ledger, student systems etc.), database, web infrastructure, desktop & helpdesk support, student computing, data center services, and high-performance computing & academic software systems. OIT is also responsible for developing/upgrading the physical IT infrastructure around campus and maintaining 23 student computer labs.

OIT is a member of Educause, IVY Plus, National LambdaRail (NLR), and has representation at many of the leading technology consortiums that are driving the future growth and use of technology.

Duke University and Durham are located in the Research Triangle, a region that encompasses one of the nation's premier concentrations of academic, corporate, and public research. The Triangle region is rated among the most desirable areas in North America to live and work and has been identified by *Money* magazine as one of the "Best Places to Live" in the U.S.

www.dukenews.duke.edu/resources/quickfacts.html

Trustworthiness, respect, diversity, learning and teamwork are the hallmarks of Duke's guiding principles. Our accomplishments are dependent on the dedication and expertise of all who work to support Duke's mission.

Application

Send cover letter and resume to: Scooter Freeney, Human Resources Manager, at scooter.freenee@duke.edu. Please include **Analyst, IT Senior** in the subject line. Additionally post your resume in Duke database by going to <http://www.hr.duke.edu/jobs/>, use the requisition # to search and apply for this position.

These statements are intended to describe the general nature and level of work being performed by the employee in this position. They are not intended to be construed as an exhaustive list of all responsibilities, duties, and skills required of a person in this position.

DATE of POSTING:

April 18, 2008

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